

## Terms of Use

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#### **Services**

Wilshire Health & Community Services is a leading provider of comprehensive, post-acute health care and related services. This Site offers information about our programs and services, a list of community resources, opportunities to become involved with our organization, and other resource information.

The information provided in this Site is not intended to, nor should it in any way be used to, replace medical consultations with qualified health or medical professionals relative to your individual health or medical needs, or those of your loved ones. Any information obtained through this Site is provided without the benefit of a professional assessment or evaluation and therefore is not a professional opinion or a recommended course of action and should not be relied on in any specific situation. Please keep this in mind while making use of this Site and the information provided in this Site.

#### **Modifications to Terms of Use**

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This Site offers information, tools and resources of possible assistance to you in making health related decisions and caring for yourself or a loved one. However, we do not provide medical advice through this Site or through any services offered on this Site. We are not a medical referral service and this Site does not provide medical referrals, or make recommendations or endorsements for any personal care or healthcare providers.

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You agree to comply with all applicable laws, statutes, ordinances and regulations regarding your use of this Site. We may, in our sole discretion, report actual or perceived violations of law to law enforcement or other appropriate authorities. If we become aware, through a complaint or otherwise, of any potential or suspected violation of law or these Terms of Use, we may (but are not obligated to) conduct an investigation to determine the nature and extent of the suspected violation, during which investigation we may suspend services to any anyone under investigation.. You agree to cooperate fully with any such investigation. You acknowledge that violations of these Terms of Use could subject you to criminal or civil penalties.

### **User Responsibilities, Communications, Feedback, and Submissions**

You agree not to use this Site or any content contained in it for any illegal or inappropriate activities.

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We may terminate or suspend your access to all or part of this Site, without notice, with or without cause at any time, in our sole discretion.

### **Applicable Law**

This Site is controlled by us from our offices within the State of California, United States of America. The laws applicable to the interpretation of these Terms of Use shall be the laws of the State of California, USA, without regard to any conflict of law provisions. We make no representation that the content in this Site is appropriate for access either within or without

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### **Disputes**

You agree that any action at law or in equity arising out of or relating to the Site or these Terms of Use shall be filed only in the state courts of San Luis Obispo County, California, USA, or the U.S. Federal District Court for the Central District of California, and that you hereby consent and submit to the exclusive jurisdiction and venue of such courts. No action arising under or relating to these Terms of Use may be brought by either party more than one year after the cause of action has occurred.

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**Please feel free to contact us to resolve a complaint regarding any aspect of service relating to this Site by writing to us at the address below, sending email to [webmaster@wilshirehcs.org](mailto:webmaster@wilshirehcs.org).**

The Complaint Assistance Unit of the Division of Consumer Services of the Department of Consumer Affairs in California may be contacted in writing at 400 R. Street, Suite 3090, Sacramento, CA 95814 or by calling 1-800-952-5210.

### **How to Contact Us**

#### **Wilshire Health & Community Services, Inc.**

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